

James (June) Green

Youngsville, Nc | (984) 389-6767 | [Email](#) | [Portfolio](#) | [LinkedIn](#) | [GitHub](#)

Creative and solutions-driven front-end software engineer with 18+ years of experience in technical support, adept at building responsive, dynamic web applications. Highly skilled in troubleshooting, problem-solving, and delivering seamless user experiences with a strong focus on customer service, collaboration, and efficiency in fast-paced, remote environments.

Professional Experience

Technical Support Engineer – Various Establishments | Remote

09/2006 - 10/2024

- Created SOPs for multiple teams, improving workflow and communication efficiency in remote environments.
- Mentored and trained 100+ team members, fostering skill development and promoting a supportive, high-performing team culture.
- Leveraged data-driven decision-making to consistently achieve 95% customer satisfaction in fast-paced environments.

Web3 Project Developer – Buildspace | Remote

10/2021 - 07/2022

- Led a blockchain cohort with 600+ students, developing smart contracts and building Web3 client apps.
- Created a smart contract for NFTs and collaborated with 4,000 students to develop a React dApp for wallet connections.
- Partnered with 2,500+ students and ThirdWeb to build a DAO using JavaScript and React.js, while evaluating 70+ projects for coding assistance.

Technical Skills

HTML | CSS | JavaScript | TypeScript | React | Git | GitHub | Artificial Intelligence | VS Code | Vercel | Chrome Developer Tools

Education

MyComputerCareer.edu

ITSA | 05/2017

Projects

Portfolio Website – [3DJune.com](#) (more projects available online)

- Developed and deployed a personal portfolio using HTML, CSS, and JavaScript that led to a 20% increase in client inquiries.